

## Acceptable Use Policy (AUP)

This AUP document outlines usage policies at Tenue, Ltd. ("Provider").

This document may be updated from time to time, and will be located online at <http://www.tenue.fi/aup>. Clients are responsible for checking this document from time to time, as notifications of updates will not be made.

### Purpose

Although using common sense would accomplish the same as enforcing these policies, Provider is required to issue this document to clarify Provider's policies.

By enforcing the terms of this AUP, Provider wishes to:

- Ensure reliable service to all clients;
- Ensure security and privacy of Provider's systems and network, as well as the networks and systems of others;
- Comply with existing and relevant laws;
- Maintain Provider's reputation as a responsible premium service provider;
- Encourage responsible use of the Internet and discourage activities which reduce the usability and value of Internet services;
- Preserve the value of Internet resources as a conduit for free expression and exchange of information;
- Preserve the privacy and security of individual users.

### Content

All services rendered by Provider may be used for lawful purposes only. Transmission, storage, or presentation of any information, data or material in violation of any Finnish law is prohibited. This includes, but is not limited to: copyrighted material to which you have no distribution rights, material Provider judges to be threatening or obscene, unlicensed software or files, or material protected by trade secret and other statute. Generally, legal content is permitted unless stated otherwise. The client agrees to indemnify and hold harmless Provider from any claims resulting from the use of the service which damages the client or any other party.

Examples of unacceptable content include:

- \* Pirated software;
- \* "Illegal MP3s";
- \* Cracking ("hacking") programs or archives;
- \* "Warez" sites;
- \* Child Pornography;
- \* Allowing access or linking directly to the above.

Provider will not actively monitor content, but if Provider is made aware of AUP abuse or violation of prohibited content

rules, Provider reserves the right to take enforcement action as listed below. Provider will be the sole decision-maker as to what constitutes a violation of this provision.

### Bandwidth Usage

Bandwidth and data transfer usage is included with your account, and usage past the defined limits of your account may incur Provider's standard overage charges. In the case of shared-capacity accounts, the Provider may move your site to a different server to reduce the load on the currently used server.

### Spamming

Spamming, or the sending of unsolicited email, from Provider's servers or using an email address that is maintained on a Provider machine is **EXPLICITLY PROHIBITED**. Hosting websites advertised by spamming ("spamvertised") is also **EXPLICITLY PROHIBITED**. For general reference, Provider considers spam to be any email that is sent to more than 10 people at a time that did not ask for it to be sent to them.

Provider will be the sole decision-maker as to what constitutes a violation of this provision.

### Server Abuse

Any attempt to undermine or cause harm to Provider's servers or clients of Provider is strictly prohibited. Provider may elect to pursue legal action to the fullest extent for any abuse of Provider's network and resources.

Similarly, any attempts to use Provider's servers or network to abuse other networks, servers, clients or providers will be considered an abuse of Provider's resources.

### Suspension/De-Activation

If any policies are violated, Provider reserves the right to remove any account without prior notice. Upon deactivation of a violator's account, the client forfeits any right to a refund or service credit for previous and advance payments. Provider's typical action policy is the issuance of a warning first ("educate and remedy"), and account deactivation on the second offense. Serious offenses may require immediate de-activation to protect Provider's best interests.

Please report AUP abuses to [abuse@tenue.fi](mailto:abuse@tenue.fi)